

FAQS in Preparation for Hurricane Irma

September 10, 2017 1:00 pm

How can I stay updated on the storm?

- Watch your phone for text alerts from the University
- Watch your email for updates from FAMUInfo@famu.edu
- Monitor FAMU.edu and FAMUNews.com for updates
- Call our recorded message line at (850) 412-7135
- Information about local shelters, road closures or other information is also available on the Florida Emergency Information Line (FEIL) at FloridaDisaster.org or toll-free at 1-800-342-3557. Florida 511 (<https://fl511.com>) provides the latest information on road closures.

What should I do to get prepared for storms?

The State of Florida recommends the following:

- Ensure you have batteries to power flashlights and radios
- Ensure that you have cash and gas for your vehicle
- Ensure your first-aid kits are restocked
- Ensure your communications devices are fully charged
- Back up important computer files on an external drive
- Place important documents in a water proof container
- Develop a communications plan with family/friends
- Make sure your prescription and non-prescription medications are accessible
- Monitor local news for updates

More preparation tips and information are available at:

- www.famu.edu/emergency
- <http://www.floridadisaster.org/documents/HurricaneBrochure-eng.pdf>
- <https://www.ready.gov/build-a-kit>

What support will off-campus student residents receive in the event of a storm?

Registered students who live off campus will be accommodated in the Foster-Tanner Band Rehearsal Hall on campus beginning Saturday, September 9 at 2 p.m. Students who live off campus must bring their Student ID and are asked to bring their own blankets and pillows because a limited number of cots will be provided. Off-campus students are permitted to bring their children, however they will be responsible for their supervision. The University will accommodate as many students as possible for dining needs with boxed meals and water.

How will my financial aid disbursements or refund be impacted by Hurricane Irma?

University staff have been working around the clock to expedite the disbursement of financial aid and refunds as soon as possible to ensure students who receive aid have access to financial resources.

Students who may have had refunds scheduled to be mailed to South Florida areas impacted by the storm will have the option to receive their checks on campus. Students

who have signed up for electronic deposit will receive bank transfers beginning Monday and Tuesday of next week.

Please watch your famu.edu email for more details on these processes.

Will food services be available if the campus is impacted by the storm?

Residential and dining facilities on the main campus remain open. Water has been distributed to each residential facility. In the event that the University is impacted by inclement weather, dining services is prepared to deliver boxed meals and water to on-campus residents. For now, hot meals will continue to be served unless inclement weather impacts power sources.

The hours of operation for dining services are below. Please note, the food court will close after Sunday. Hours of operation for the week of September 11-15 will be provided based upon weather updates, or boxed meal and water delivery will be provided due to weather conditions.

Cafeteria Dining:

Fri., Sat., Sun.: Brunch - 10 a.m. - 2 p.m.
Dinner - 5 p.m. - 7 p.m.

Food Court:

Fri. Sat., Sun.: 11 a.m. - 6 p.m.

Can parents and friends stay in my on-campus housing unit with me if they have to evacuate from their home?

Unfortunately, only registered students can reside in our on-campus housing facilities. If your family or friends need shelter, the Red Cross offers a listing of available shelters: <http://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter>.

What emergency shelter options are available for individuals impacted by the storm?

- Rickards High School, located at 3013 Jim Lee Rd.
- Canopy Oaks Elementary School, located at 3250 Point View Dr.
- Oak Ridge Elementary School, located 4530 Shelfer Rd.
- Florida High School (Special Needs Shelter), located at 3000 Schoolhouse Rd.
- Red Cross offers a listing of available shelters at <http://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter>.

Additional Frequently Asked Questions for Students and Employees in the Event of a Hurricane Impacting Campus (Click to Open or Download)

[Student Affairs FAQs](#)

[Employee/Administrative FAQs](#)