- FAMU Assessment Day
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- November 12, 2021

Applying the 7
Principles of
Ma'at in
Understanding
Assessment

## Objectives

- Orient new and former faculty to Assessment at FAMU using an African-centered conceptual framework.
- Provide an assessment update within the College of Social Sciences Arts and Humanities
- Review faculty members' crucial role in contributing to the assessment process within respective programs



## Conceptual Framework

- Selecting appropriate theories and perspectives for understanding a group and its needs should be based on the group's cultural and social contexts (Howard-Hamilton, 2003).
- Provides an explanation for the way significant variables or primary concepts coalesce to inform the phenomenon/problem
- Provides direction and organization

## The Principles of Ma'at

- From Ancient Egypt
- Guide for expected behavior in actions and relationships among priests, Pharaohs, families and the community
- Reminder of pre-colonial African cultural influence
- "...an order of rightness which permeates existence and gives life (Karenga, 2006, p. 8)

- Justice
- Truth
- Harmony
- Order
- Balance
- Reciprocity
- Propriety

Justice: all have equal opportunity for basic needs to be met to live in peace, to fully and meaningfully participate and contribute to society.



- What makes FAMU a special place?
  - Seventy-nine years after FAMU's founding a young divorced African American mother of two little girls needed a way to feed her family. Her parents were both deceased and she was the oldest of her six siblings. When her daughter was a month old, on a wing and many prayers she attended FAMU as a CC transfer student. FAMU was the only state-supported university that admitted African Americans. Dr. Walter Mercer, FAMU's first SACS leader, was highly instrumental in helping her to complete her field experience by arranging for her to get a ride to Gadsden County with another student who had a car. Folks in the Financial Aid Office grew weary of her consistent pleading and finally gave her on-campus housing which allowed her to complete her last semester. After completing her degree in math education and earning a teaching certificate she went on to retire from the Sarasota County School District.
  - What's your FAMU story?

#### U STARS Assessment Approach

Truth: understanding the difference between the real and the unreal.

• Assessment at FAMU is a way of life.

- Strategic
- Target
- Analyses
- Reflect
- Strengthen
- Assessment is required by SACS.

#### The STARS Approach



#### Assessment Scoring Rubric

- Red: Insufficient
- Yellow: Initial or Emerging
- Green: Developed or Highly Developed

| STARS Assessment Rubric |  |                    |   |  |   |  |   |   |  |
|-------------------------|--|--------------------|---|--|---|--|---|---|--|
| Reporting<br>Cycle      | 3 Criteria                                   |                    | (5) Highly Developed  | (4) Developed  | (3) Emerging  | (2) Initial  | (1) Insufficient  | (0) Unable to Review Missing Items will cause the plan to be issued a Drating and the plan will not be rated. *See Assessment Checklist |  |
| Plan                    | Goals/Objectives                             |                    | Provides specific missions/goals<br>that strongly support those of the<br>University and are aligned to all<br>applicable accreditation and<br>accountability standards.  | Provides specific missions/goals<br>that support those of the<br>University and are aligned to all<br>applicable accreditation and<br>accountability standards.  | Provides specific mission/goals<br>that moderately support those of<br>the University and are aligned to<br>applicable accreditation and<br>accountability standards. Some<br>clarification is needed.  | Mission and goals are not specific<br>and only minimally support those<br>of the University and are loosely<br>aligned to applicable<br>accreditation and accountability<br>standards.   | Provides weak mission/goals in<br>support of those of the University<br>and/or are not aligned to the<br>applicable accreditation and<br>accountability standards.  | No goals/objectives.  |  |
|                         | Standards & Outcomes<br>(Strategic Linkages) |                    | Strongly articulates logical<br>connection(s) between the plan<br>and Strategic Priorities of the<br>University and any specialized<br>accreditors.   | Clearly articulates logical<br>connection(s) between the plan<br>and Strategic Priorities of the<br>University and any specialized<br>accreditors.   | Articulates logical connection(s)<br>between the plan and Strategic<br>Priorities of the University, but<br>connections may need minor<br>clarifications or additions.<br>Connections to specialized<br>accreditors are present, but may<br>need some minor clarification or<br>additions.                                  | Asticulates logical connection(s) Afficulates logical connection(s) Afficulates logical connection(s) Afficulates logical connection(s) Afficulates Connections to preciaited Accreditors are weak. University. Connection Specialized Accreditors are weak.   |   | The appropriate number of linkages are not present.  Strategic linkages are not present.  |  |
|                         | Assessment<br>Measures                       | Assessment Measure | Assessment Measures are<br>appropriate for the assessment<br>type. A variety of measures are<br>chosen and clearly provide<br>information that can assist the<br>program.   | Assessment Measures are appropriate for the assessment type. Some variety of measures exists.  | Most Assessment Measures are appropriate for the assessment type. No variety of measurement types exist.  | Some Assessment Measures are appropriate for the assessment type. No variety of measurement types exist.   | Assessment Measures are not appropriate for the assessment type. No variety of measurement types exist.   | The outcomes/objectives do not have two measures or at least one of the outcomes/objectives is not a direct measure.                    |  |
|                         |  | Criterion          | The Citerion are unit, reliable and see likely to lead to actionable results. All taggets cleaved for performance are appropriate to the related outcomes /objectives and are clearly stated, measureable, and time-bound.  The following are addressed: multiple cases, inter-time reliability, description of instrument/bouric being used, description of how a sample (if used) will be determined (percentages, randomited, etc.).  Repeat assessments are used only if appropriate.  Grades so outcomes are not used. | The Criterion are valid, reliable and see likely to lead to actionable results. All targeted levels of performance as appropriate to the related outcomes/objectives and are clearly stated, measureable, and clearly stated, measureable, and clearly stated, resultance and clearly stated on the country of the | The Criterion are valid, reliable and but may need clarification in order to lead to actionable results. Most trageted levels of performance are appropriate to the related outcomec/bjocthwes and are clearly stated, measureable, and time-bund.  Repeat assessments may be used some.  Grades as outcomes are used some. | Only some of the Criterion are valid, reliable and are unlikely to lead to actionable results. Some targeted levels of performance are appropriate to the related countome/solpetives and/or are not clearly stated, measureable, and time-bound.  Repeat assessments may be used frequently.  Grades as outcomes are used frequently. | The Criterion are not valid, reliable and are untilkely to lead to actionable results. Taggeted levels of performance are not seprograte to the related outcomes (objectives and/or are outcardy start, for neutreally, or and time-bound.  Repeat assessments may be used frequently.  Grades as primarily used. | The criterion is a repeat of the previous year without justification.   |  |
|                         | Attachments                                  |                    | The attachments that are provide will be used; how they will be use   |  | Attachments are provided, but<br>some clarification is needed to<br>understand how they will be<br>used; how they will be reported.   | Some attachments are provided,<br>considerable clarification is<br>needed to understand how they<br>will be used; how they will be<br>reported.  | Attachments that are provided are not relevant to the assessment.   | No attachments are provided.  |  |

## Harmony: Moving together to create alignment and high quality.

- Assessment Liaisons are doing excellent work!
- Go Green for Assessment.
- Ratings ranged from 4.25 -5.0 with a mean of 4.6

|  | 2019-2020 Report |                           |                       |             |         |  |
|--|------------------|---------------------------|-----------------------|-------------|---------|--|
| Unit                                   | Summary          | Improvement<br>Narratives | Overall<br>Reflection | Attachments | Average |  |
| IP - African-American Studies (BS/BA)  | 5                | 4                         | 4                     | 5           | 4.5     |  |
| IP - Applied Social Sciences (MASS)    | 5                | 4                         | 4                     | 5           | 4.5     |  |
| IP - Community Psychology (MS)         | 5                | 5                         | 5                     | 5           | 5       |  |
| IP - Criminal Justice (BCJ)            | 5                | 4                         | 4                     | 5           | 4.5     |  |
| IP - English (BA)                      | 5                | 5                         | 5                     | 5           | 5       |  |
| IP - Fine Arts (BS/BA)                 | 4                | 4                         | 4                     | 5           | 4.25    |  |
| IP - History (BS/BA)                   | 5                | 5                         | 4                     | 5           | 4.75    |  |
| IP - Interdisciplinary Studies (BS/BA) | 4                | 5                         | 5                     | 5           | 4.75    |  |
| IP - Music (BS/BA)                     | 5                | 4                         | 4                     | 5           | 4.5     |  |
| IP - Philosophy and Religion (BS/BA)   | 4                | 5                         | 5                     | 5           | 4.75    |  |
| IP - Political Science (BS/BA)         | 5                | 5                         | 4                     | 5           | 4.75    |  |
| IP - Psychology (BS/BA)                | 5                | 5                         | 5                     | 5           | 5       |  |
| IP - Social Work (BSW)                 | 5                | 4                         | 4                     | 5           | 4.5     |  |
| IP - Social Work (MSW)                 | 4                | 4                         | 4                     | 5           | 4.25    |  |
| IP - Sociology (BS/BA)                 | 4                | 4                         | 4                     | 5           | 4.25    |  |
| IP - Theatre (BS/BA)                   | 4                | 5                         | 5                     | 4           | 4.5     |  |

# Order: the arrangement of things in a specified place and time; uncluttered and clear.



Faculty are the content experts.

As such, faculty determine the appropriate content that leads to OUA prescribed and discipline-specific outcomes.

- Communication (Assessed as part of QEP)
- Critical Thinking
- Social and Ethical Responsibility
- Quantitative Reasoning\*

Faculty design or choose an appropriate process/rubric for evaluation

Faculty determine the criteria for whether or not students have met each objective.

## Calendar 2020-2021

| January 29 | <ul> <li>Collect and analyze Fall assessment results.</li> <li>Make necessary changes, if any, based on Fall results.</li> <li>Implement Spring assessment activities.</li> <li>Submit department meeting minutes to show that assessment has been discussed.</li> </ul> |
|------------|--|
| Appril 20  |  |
| April 30   | <ul> <li>Collect and analyze spring assessment results.</li> <li>Compile and analyze reassessment results of previous years' outcomes that needed to</li> </ul>  |
|            | be reassessed.   |
|            | Arrange a site visit for the Office of University Assessment to discuss progress of  |
|            | Assessment Milestones and, if necessary, needed corrective actions.  |
|            | Update documentation and evidence to support activities.   |

Balance: the experience of existing in the place where opposites meet, the creation point, where new possibilities come into being.

• Vibrant and respectful discussions at the department level, led by Assessment Liaisons (AL), may include reflective conversations about student learning, program results and how these results may be used to improve learning outcomes.

| Program                        | Name                    |  |  |
|--------------------------------|-------------------------|--|--|
| Army ROTC                      | C. Capt. Juan Velasquez |  |  |
| English                        | Dr. Naimah Ford         |  |  |
| African American Studies,      | Dr. Kyle Harris         |  |  |
| MASS, and Political Studies    |                         |  |  |
| IDS                            | Dr. Merlin Langley      |  |  |
| Music                          | Dr. Longineu Parsons    |  |  |
| Psychology BS and MS           | Dr. Deanna Burney       |  |  |
| Social Work BSW                | Prof. Alisha Bradley    |  |  |
| Social Work MSW                | Dr. Kim Finch-Kareem    |  |  |
| Sociology and Criminal Justice | Dr. Brenda Hughes       |  |  |
| Humanities                     | Dr. Michael Labossiere  |  |  |
| Fine Arts and Dean's Level     | Dr. Yolanda Bogan       |  |  |
| Theatre                        | Prof. Luther Wells      |  |  |

## 2020-2021 Plans by Program (Dec. 2020)

|  |  |                |                   |                       |                      |                      | Assessment Measures |           |                   |
|--|--|----------------|-------------------|-----------------------|----------------------|----------------------|---------------------|-----------|-------------------|
| CIP Code   | FAMU College/School Assessment Inventory | College/School | Plan<br>Submitted | Submitted<br>On-Time? | Goals and Objectives | Standards & Outcomes | Assessment Measure  | Criterion | Average<br>Rating |
| 05.0201  | African-American Studies (BS/BA)         | CSSAH          | Yes               | Yes                   | 3                    | 3                    | 4                   | 3         | 3.3               |
| 23.0101  | English (BA)                             | CSSAH          | Yes               | Yes                   | 5                    | 5                    | 5                   | 5         | 5.0               |
| 30.0000  | Interdisciplinary Studies (BS/BA)        | CSSAH          | Yes               | Yes                   | 4                    | 4                    | 1                   | 4         | 3.3               |
| 38.9999  | Philosophy & Religion (BS/BA)            | CSSAH          | Yes               | Yes                   | 4                    | 5                    | 5                   | 4         | 4.5               |
| 42.0101  | Psychology (BS/BA)                       | CSSAH          | Yes               | Yes                   | 5                    | 5                    | 4                   | 3         | 4.3               |
| 42.0401  | Community Psychology (MS)                | CSSAH          | Yes               | Yes                   | 4                    | 4                    | 3                   | 3         | 3.5               |
| 43.0104  | Criminal Justice (BCJ)                   | CSSAH          | Yes               | Yes                   | 4                    | 2                    | 4                   | 4         | 3.5               |
| 44.0701  | Social Work (BSW)                        | CSSAH          | Yes               | Yes                   | 4                    | 3                    | 4                   | 4         | 3.8               |
| 44.0701  | Social Work (MSW)                        | CSSAH          | Yes               | Yes                   | 3                    | 3                    | 3                   | 3         | 3.0               |
| 45.0101  | Applied Social Sciences (MASS)           | CSSAH          | Yes               | Yes                   | 3                    | 3                    | 4                   | 3         | 3.3               |
| 45.1001  | Political Science (BS/BA)                | CSSAH          | Yes               | Yes                   | 4                    | 3                    | 5                   | 3         | 3.8               |
| 45.1101  | Sociology (BS/BA)                        | CSSAH          | Yes               | Yes                   | 4                    | 4                    | 4                   | 4         | 4.0               |
| A CONTRACTOR OF THE PARTY OF TH | Theatre (BS/BA)                          | CSSAH          | Yes               | Yes                   | 4                    | 3                    | 4                   | 4         | 3.8               |
|  | Fine Arts (BS/BA)                        | CSSAH          | Yes               | Yes                   | 4                    | 2                    | 3                   | 3         | 3.0               |
| THE PROPERTY OF THE PARTY OF TH | Music (BS/BA)                            | CSSAH          | Yes               | Yes                   | 4                    | 3                    | 4                   | 4         | 3.8               |
|  | History (BS/BA)                          | CSSAH          | Yes               | Yes                   | 4                    | 3                    | 4                   | 3         | 3.5               |

Average ratings ranged from 3.0–5.0. with a mean of 3.3

## 2020-2021 Plans by Program (January, 2021)

|  | 2020-2021 Plan   |                       |                        |           |             |          |  |
|--|------------------|-----------------------|------------------------|-----------|-------------|----------|--|
| Unit                                   | Goals/Objectives | Strategic<br>Linkages | Assessment<br>Measures | Criterion | Attachments | Average* |  |
| IP - African-American Studies (BS/BA)  | 5                | 4                     | 5                      | 4         | 0           | 4.5      |  |
| IP - Applied Social Sciences (MASS)    | 3                | 4                     | 5                      | 4         | 0           | 4        |  |
| IP - Community Psychology (MS)         | 5                | 5                     | 5                      | 5         | 5           | 5        |  |
| IP - Criminal Justice (BCJ)            | 4                | 4                     | 4                      | 4         | 5           | 4        |  |
| IP - English (BA)                      | 5                | 5                     | 5                      | 5         | 0           | 5        |  |
| IP - Fine Arts (BS/BA)                 | 4                | 4                     | 4                      | 4         | 2           | 4        |  |
| IP - History (BS/BA)                   | 4                | 4                     | 4                      | 3         | 0           | 3.75     |  |
| IP - Interdisciplinary Studies (BS/BA) | 4                | 5                     | 5                      | 5         | 5           | 4.75     |  |
| IP - Music (BS/BA)                     | 5                | 4                     | 4                      | 4         | 5           | 4.25     |  |
| IP - Philosophy and Religion (BS/BA)   | 4                | 5                     | 5                      | 4         | 0           | 4.5      |  |
| IP - Political Science (BS/BA)         | 4                | 4                     | 5                      | 4         | 0           | 4.25     |  |
| IP - Psychology (BS/BA)                | 5                | 5                     | 5                      | 5         | 0           | 5        |  |
| IP - Social Work (BSW)                 | 4                | 5                     | 4                      | 4         | 0           | 4.25     |  |
| IP - Social Work (MSW)                 | 3                | 4                     | 3                      | 3         | 5           | 3.25     |  |
| IP - Sociology (BS/BA)                 | 4                | 4                     | 4                      | 4         | 5           | 4        |  |
| IP - Theatre (BS/BA)                   | 4                | 3                     | 4                      | 4         | 5           | 3.75     |  |

Average ratings do not include attachments.

Averages range from 3.25-5.0 with a mean of 4.3 (an increase of 1.0 point).

Kudos to Community Psychology, English, and BS in Psychology for 5 Ratings!

#### Attachments

- Should be submitted for all reports and plans
- Attachments in plans may be updated in the report
- Attachments are evaluated based on quality
- Does the attachment measure the respective learning objective?
- Is there a better way to measure the learning objective?
  - Do the criteria of the rubric address the learning objective?
  - Do the descriptors of the performance level address the criteria?
    - e.g., Communication: Will respond to emails within one day (3), two days (2), one week (1), is unresponsive to emails (0)
    - e.g., Communication: Will use standard English and business practices in all correspondence



#### How good is your Rubric?

• A rubric for rubrics.

| Criteria   | 1<br>Unacceptable  | 2<br>Acceptable   | 3<br>Good/Solid  | 4<br>Exemplary   |  |
|--|--|---|--|--|--|
| Clarity of criteria                                      |  | Criteria being assessed can be<br>identified, but are not clearly<br>differentiated or are<br>inappropriate | Criteria being assessed are clear, appropriate and distinct  | Each criteria is distinct, clearly<br>delineated and fully appropriate<br>for the assignment(s)/course   |  |
| Distinction between<br>Levels                            | Little/no distinction can be<br>made between levels of<br>achievement      | Some distinction between<br>levels is evident, but remain<br>unclear  | Distinction between levels is apparent   | Each level is distinct and progresses in a clear, logical order  |  |
| Reliability of Scoring                                   |  | Cross-scoring by faculty and/or<br>students occasionally produces<br>inconsistent results                   | There is general agreement<br>between different scorers when<br>using the rubric (e.g. differs by<br>less than 5-10% or less than ½<br>level)              | Cross-scoring of assignments using rubric results in consistent agreement among scorers  |  |
| Clarity of Expectations /<br>Guidance to Learners        | Rubric is not shared with  | Rubric is shared and provides<br>some idea of the assignment/<br>expectations                               | Rubric is used to explicitly   | Rubric serves as primary reference<br>point for discussion and guidance<br>for course/ assignment(s) as well<br>as evaluation of assignment(s)     |  |
| Support of Metacognition<br>(Awareness of Learning)      | Learners do not see/know of<br>the rubric                                  | Rubric is shared but no further   | a tool for helping learners to   | Rubric is regularly referenced and used to help learners identify the skills and knowledge they are developing throughout the course/assignment(s) |  |
| Engagement of Learners<br>in Rubric Development /<br>Use | Learners are not engaged in<br>either development or use of<br>the rubrics | may choose to use it for self-  | Learners discuss and offer<br>feedback/input into the design<br>of the rubric, and are responsible<br>for use of rubrics in peer and/or<br>self-evaluation | Faculty and learners are jointly responsible for design of rubrics and learners use them in peer and/or self-evaluation                            |  |

## Reciprocity: What goes around, comes around.

How can you assist your AL?

Get familiar with your assessment report.

Know which student learning outcomes are assessed via your course.

Submit the relevant rubrics to you AL.

Be kind to your Assessment Liaison.

You may be the Assessment Liaison one day!



## Propriety: To be and do what is right



#### Dean's Level Assessment Report

Leadership

**Student Success** 

Faculty

Research, Scholarship and Creative Activities

Outreach and Community Service



Research, Teaching and Service is who we are!



Keep the Dean's office updated.

## I'm Optimistic!

- What we do in the classroom matters.
- The rest of the story: 45 years after the woman graduated from FAMU, her youngest daughter was promoted to professor at a world class university, FAMU



### Summary of CSSAH Assessment Practices

- May we all strive each day to live in the Principles of Ma'at.
  - Balance: Engage in vibrant and respectful departmental discussions to allow for creative reflection
  - Harmony: Work together for high quality reports
  - Justice: Support FAMU students in non-academic ways to advance social justice and equity.
  - Order: Define what and how you will continuously measure student success.
  - Propriety: Share your engagement in research, scholarship and service
  - Reciprocity: Support your ALs with timely submission of documents knowing that you may be in this role one day
  - Truth: Know that STARS assessment is the solid accountability measure of SLOs at FAMU

#### Thanks to...

- All of the faculty for maintaining passion for your discipline, understanding the honor of the teaching profession and committing to the positive development of a new generation of learners, leaders, and creatives as expressed through the student learning outcomes.
- Thanks to the ALs for your dedication in updating your reports and plans in a timely manner!
- Dean Valencia Matthews for leading CSSAH with equality, zest and zeal especially through the unprecedented pandemics of Covid-19 and racial oppression.

THANK YOU!

#### References

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## Questions?

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