Gateway Departure Page Warning

By use of FAMU Parking portal for permits and citations, you acknowledge you understand that you will be leaving the FAMU Office of Parking and Transportation (OPT) website, and be taken to a secure online services webpage for the processing of credit card payments. Credit card information is not stored or maintained by FAMU OPT.

Credit card merchants are required to follow strict procedures to protect customers' credit card data. These directives apply to all types of credit card activity (storage, processing and transmission of card information), including transactions processed face-to-face, over the phone, via fax, mail or the Internet.

Furthermore, these directives provide guidance to maximize compliance with the Payment Card Industry (PCI) Data Security Standards (DSS) and to ensure appropriate integration with the University's financial and other systems. PCI DSS compliance is required of all merchants and service providers that store, process, or transmit cardholder data and applies to all payment channels, including retail, mail/telephone order, and e-commerce.

If the Credit Card Company refuses to submit payment, FAMU OPT reserves the right to cancel the parking Permit privileges, or in the cases of citation payments, further enforcement action may take place including but not limited to increased fees, booting or towing of the vehicle.

Refund Policy

Annual permit holders are not eligible for reimbursement of unused parking privileges for which they have already paid, with limited exception. Semester permit holders are not eligible for any prorated reimbursement – no exceptions. For a complete listing of all FAMU Rules and Regulations, consult the Parking and Traffic Handbook.