

Title: Jabber Install and Setup Instructions  
Intended Audience: Famu Jabber Users\Tech Staff  
Summary: How to install the Jabber Application  
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# The Cisco Jabber Client is the preferred video client to interface with the Florida A & M University Video Telepresence System.

## FAMU Jabber Setup

1. Download Jabber client (**PC, Mac, IPad**). The files can be download from the following locations:

PC:

<http://www.famuedu/its/downloads/JabberVideoSetup4.8.11PC.zip>

MAC:

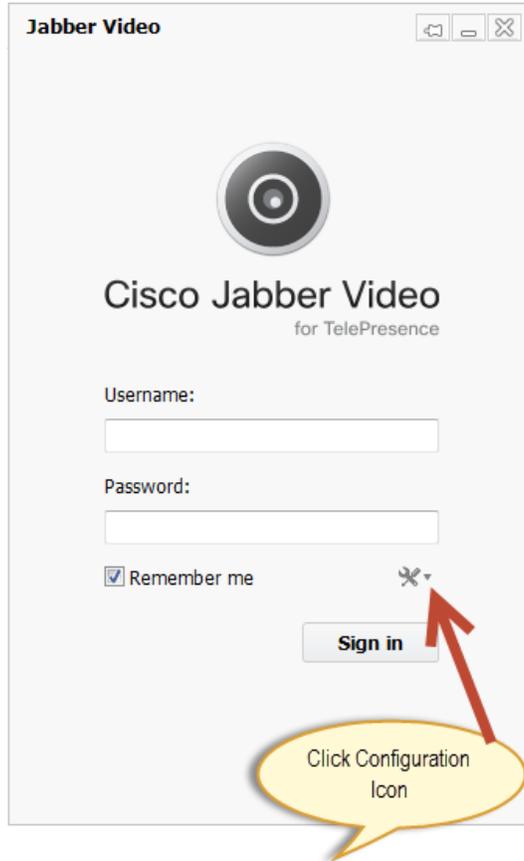
<http://www.famuedu/its/downloads/JabberVideo4.8.11MAC.zip>

Ipad:

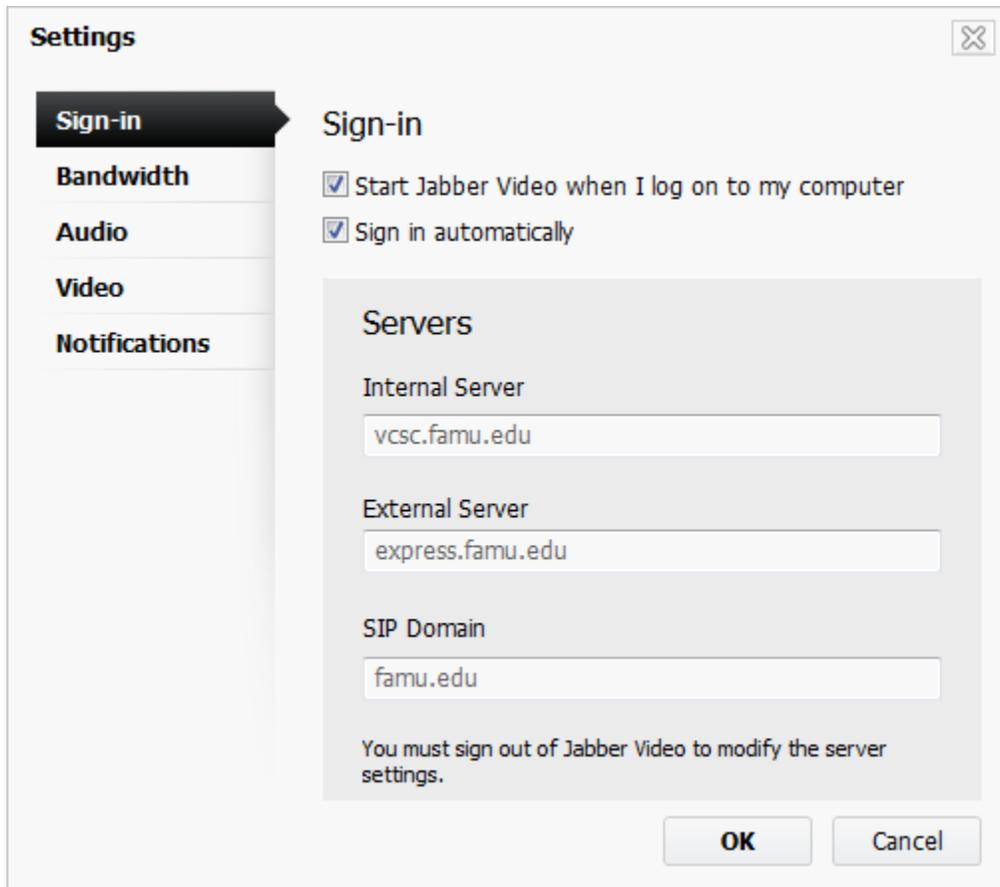
<http://itunes.apple.com/us/app/cisco-jabber-for-ipad/id540243083?mt=8>

## Installing Cisco Jabber on PC

2. Once the download is complete, Run App Wizard using the default settings.
3. Open the App and enter the username and password you were sent by EIT Networking Administrators.



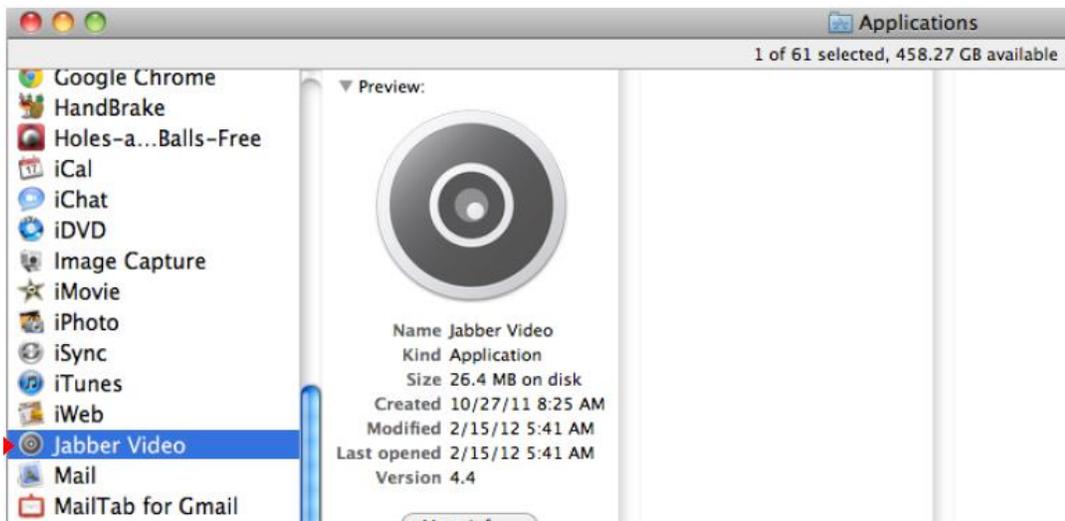
4. To setup Jabber the first time, Click the Settings Icon
5. Enter the configuration information below. Click Ok.



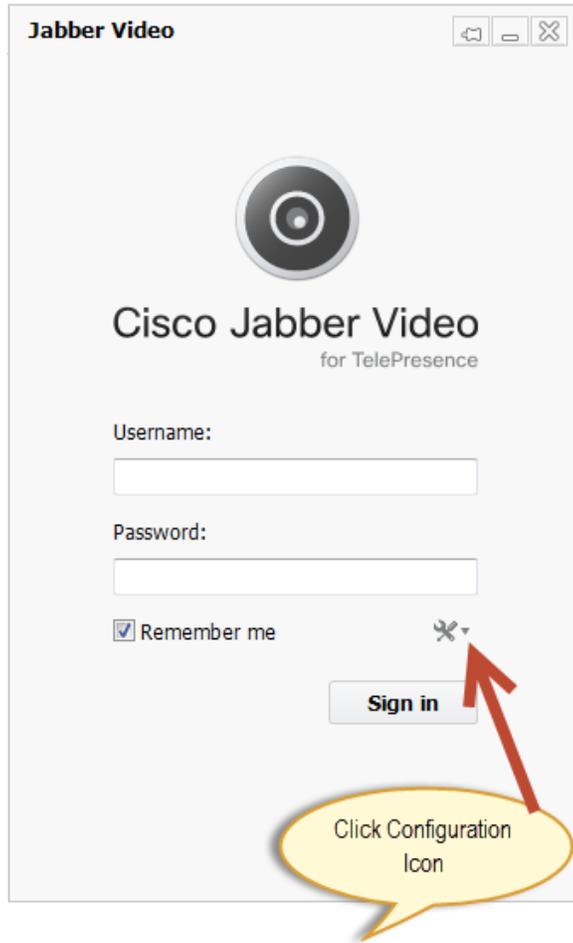
6. Click Sign-In.
7. Test connection immediately by dialing sip address [950@famu.edu](mailto:950@famu.edu). The EIT Networking Administrators will also test your the audio and video quality.
8. Please call 850-412-7310 for assistance.

# Installing Cisco Jabber on MAC OS

1. Copy the download to your hard drive. Double Click to install the application.

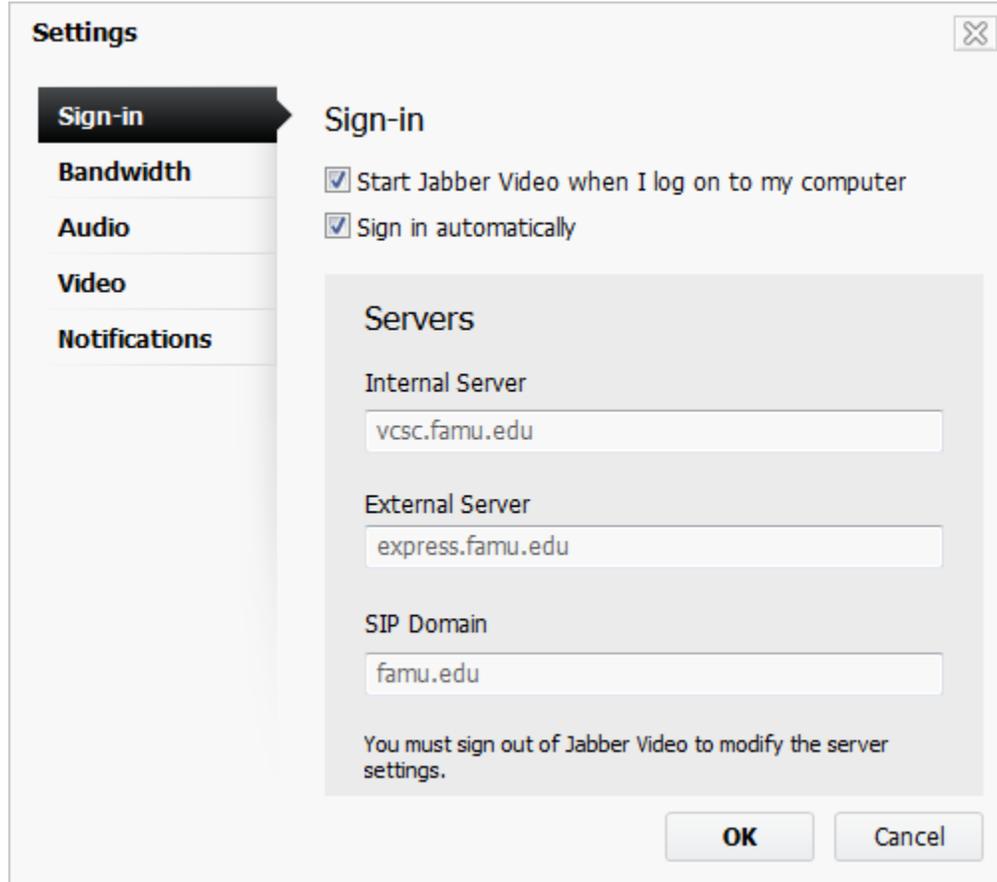


2. Once the download is complete, Run App Wizard using the default settings.
3. Open the App and enter the username and password you were sent by EIT Networking Administrators.



4. To setup Jabber the first time, Click the Settings Icon

5. Enter the configuration information below. Click Ok.



The screenshot shows the 'Settings' dialog box for Jabber Video, with the 'Sign-in' tab selected. The left sidebar contains options for 'Sign-in', 'Bandwidth', 'Audio', 'Video', and 'Notifications'. The main area is titled 'Sign-in' and contains two checked checkboxes: 'Start Jabber Video when I log on to my computer' and 'Sign in automatically'. Below these is a 'Servers' section with three text input fields: 'Internal Server' (vcsc.famu.edu), 'External Server' (express.famu.edu), and 'SIP Domain' (famu.edu). A message at the bottom of the Servers section reads: 'You must sign out of Jabber Video to modify the server settings.' At the bottom right are 'OK' and 'Cancel' buttons.

6. Click Sign-In.
7. Test connection immediately by dialing sip address [950@famu.edu](mailto:950@famu.edu). The EIT Networking Administrators will also test your the audio and video quality.
8. Please call 850-412-7310 for assistance.