Title: Jabber Install and Setup Instructions
Intended Audience: Famu Jabber Users\Tech Staff
Summary: How to install the Jabber Application
Publication date: 07/27/2015
Author: Michael Simmons / ITS Networking Support Services
Contact Info: michael.simmons@famu.edu / 850-412-7310

The Cisco Jabber Client is the preferred video client to interface with the Florida A & M University Video Telepresence System.

FAMU Jabber Setup

1. Download Jabber client **(PC, Mac, IPad).** The files can be download from the following locations:

   PC:
   http://www.famu.edu/its/downloads/JabberVideoSetup4.8.11PC.zip

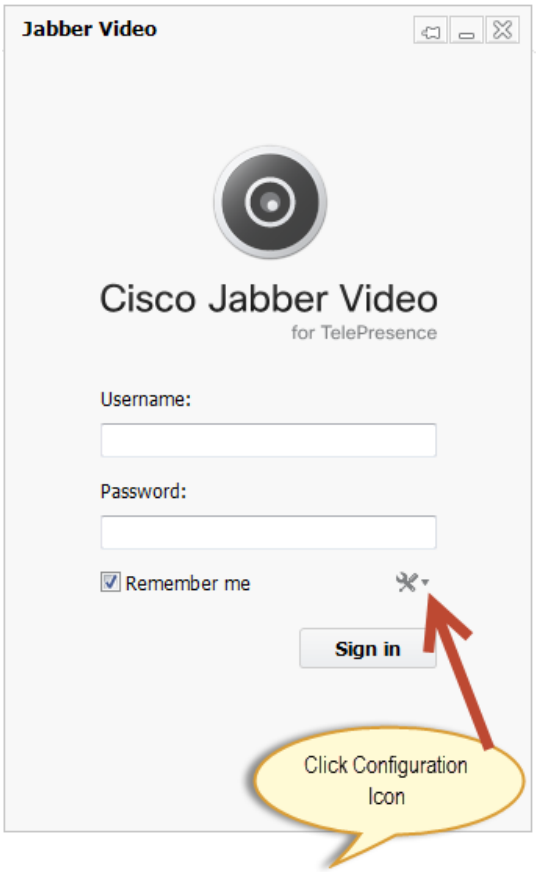
   MAC:
   http://www.famu.edu/its/downloads/JabberVideo4.8.11MAC.zip

   Ipad:
   http://itunes.apple.com/us/app/cisco-jabber-for-ipad/id540243083?mt=8

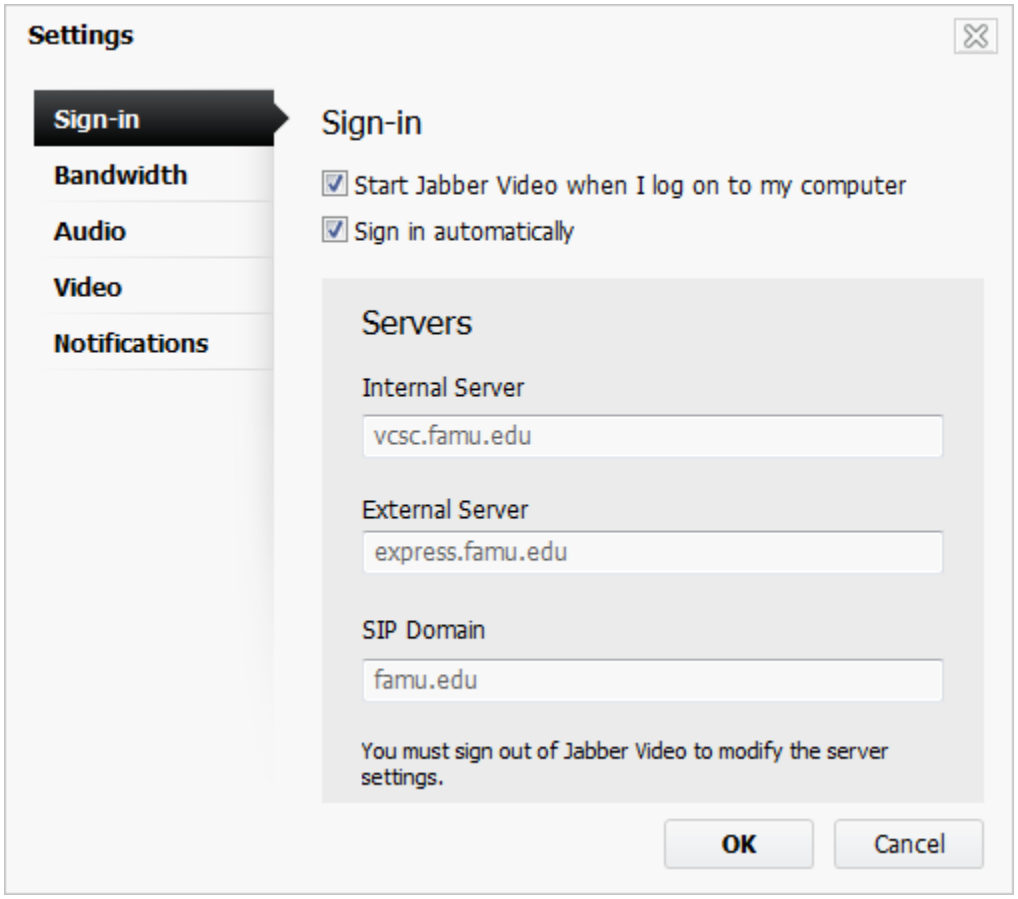
Installing Cisco Jabber on PC

2. Once the download is complete, Run App Wizard using the default settings.

3. Open the App and enter the username and password you were sent by EIT Networking Administrators.



4. To setup Jabber the first time, Click the Settings Icon
5. Enter the configuration information below. Click Ok.



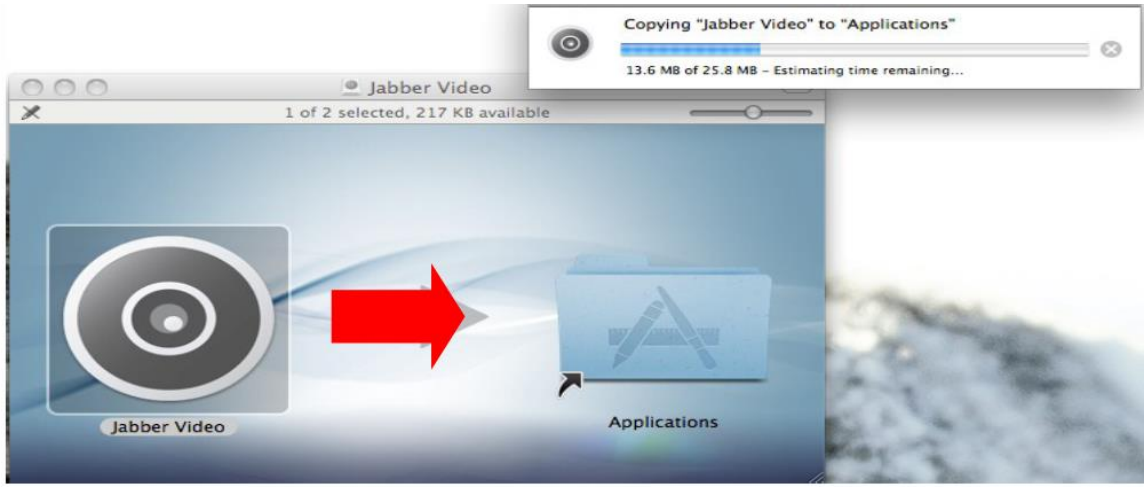
6. Click Sign-In.

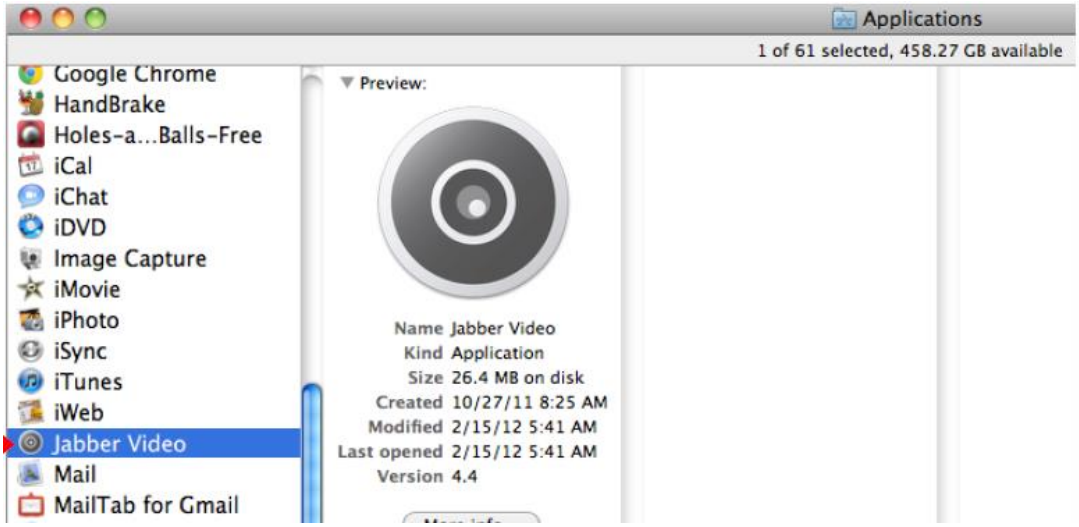
7. Test connection immediately by dialing sip address 950@famu.edu. The EIT Networking Administrators will also test your the audio and video quality.

8. Please call 850-412-7310 for assistance.

Installing Cisco Jabber on MAC OS

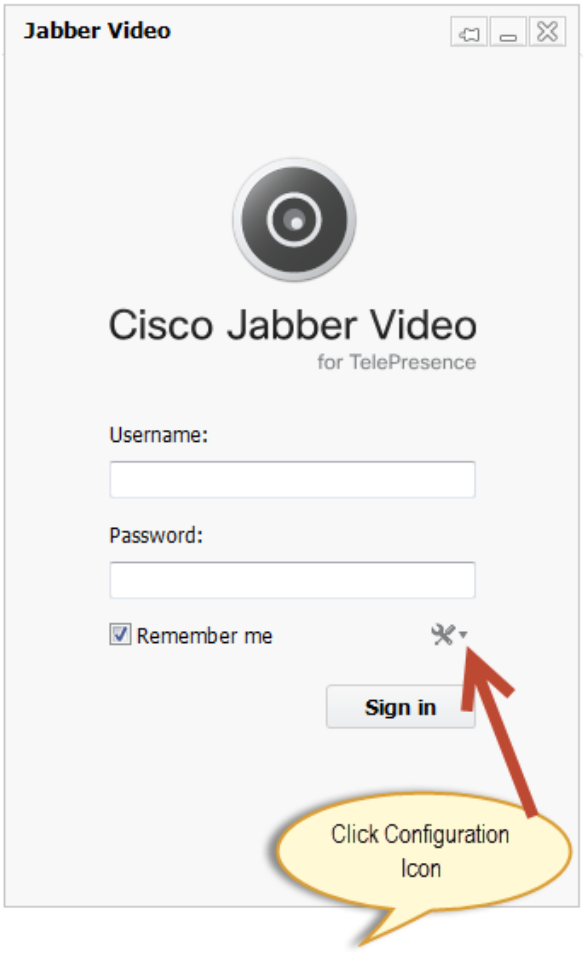
1. Copy the download to your hard drive. Double Click to install the application.





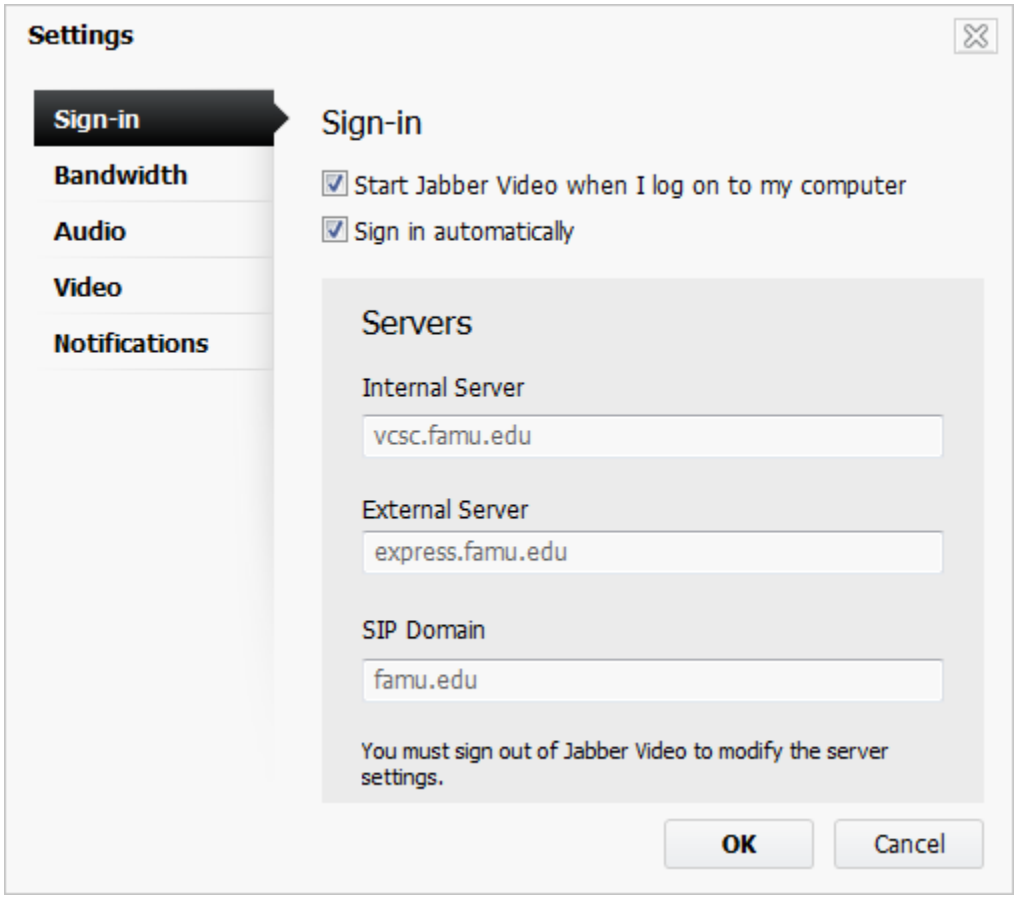
2. Once the download is complete, Run App Wizard using the default settings.

3. Open the App and enter the username and password you were sent by EIT Networking Administrators.



4. To setup Jabber the first time, Click the Settings Icon

5. **Enter the configuration information below. Click Ok.**



6. Click Sign-In.

7. Test connection immediately by dialing sip address 950@famu.edu. The EIT Networking Administrators will also test your the audio and video quality.

8. Please call 850-412-7310 for assistance.