

Florida Agricultural & Mechanical University Summary of 2017-2018 Exit Survey Results

Florida Agricultural and Mechanical University (FAMU) exit survey is designed to capture graduating students' perceptions of their collegiate experiences and future plans. The survey specifically seeks respondents' perceptions of their experiences as it relates to learning outcomes, student support services, facilities, availability of services, major field of study, among other items deemed important to the university. This report provides a summary of data collected for the **2017-2018 academic year**. Over the course of this time period (**N=2,071**) students graduated from the university. Of this proportion, (**n=1,895**) students responded to the survey representing an overall response rate of **92%**. The data in the report represents a comprehensive summary of all items from the exit survey. Also included in this report are respondents' responses to open-ended items from the exit survey.

Annually, the Office of University Assessment will prepare a descriptive summary of the exit survey results aggregated at the Institutional level and disaggregated by Colleges and Schools. It is our hope that you will use this information to inform the decision-making processes in your College/School/Division and ultimately to improve the overall student experience. Items in which average scores are $\leq 60\%$ are italicized and bold in Table 1.

Table 1
Summary of Exit Survey Results for 2017-2018

Select Items	FAMU Results	
	Total Respondents (n)	% Very Satisfied & Somewhat Satisfied
Student Support Services*	1885	73.5%
Registration Process	1885	84.4%
<i>Financial Aid Process</i>	1883	<i>54.6%</i>
Grade Reporting Process	1886	83.6%
Advising Process	1885	71.6%
Facilities*	1884	81.8%
Classroom facilities	1889	83.2%
Computing facilities	1883	80.3%
Dining facilities	1887	71.2%
Recreational facilities	1871	80.3%
University bookstore	1885	86.4%
University libraries	1883	89.9%
Fitness/Exercise facilities	1888	81.4%

Florida Agricultural and Mechanical University
Office of University Assessment

	Total Respondents (n)	% Very Satisfied & Somewhat Satisfied
Departments at FAMU*	1882	68.6%
Campus Police	1885	73.6%
Office of Financial Aid	1876	53.8%
Office of Food Services	1887	64.7%
Housing Office	1876	53.8%
Office of Parking Services	1882	47.7%
Registrar's Office	1879	79.9%
Your major program's department office	1884	80.7%
Library Services	1883	89.2%
FAMU Career Center	1886	73.5%
Availability of Services*	1881	70.9%
Availability to obtain desired classes	1884	79.5%
Availability of student parking	1886	32.5%
Size of classrooms	1881	89.1%
Quality of food served on campus	1882	67.3%
Quantity of food served on campus	1878	67.5%
Student Government Association	1872	57.3%
Your Campus Email Account	1883	87.1%
Campus Radio Station	1880	67.8%
The value of your FAMU degree	1885	90.0%
	Total Respondents (n)	% Strongly Agree & Somewhat Agree
Educational Outcomes*	1878	94.2%
Communication	1879	94.1%
Critical Thinking	1878	95.5%
Technology literacy	1875	89.7%
Collaboration	1876	96.2%
Ethical Values	1874	94.4%
Life-long Learning	1881	94.5%
Cultural Diversity	1883	95.3%

Florida Agricultural and Mechanical University
Office of University Assessment

	Total Respondents (n)	% Strongly Agree & Somewhat Agree
Major Field of Study*	1882	89.5%
I have obtained a sense of competence in my major field of study.	1882	95.6%
I have acquired the ability to apply theoretical knowledge to a practical situation.	1880	97.1%
I feel my major field of study was intellectually challenging.	1883	94.2%
I feel my major field of study was easily done academically.	1884	71.2%
Item 31 from the exit survey asked respondents – “Please indicate to what extent the following items were important in your decision to attend FAMU:” Results are summarized below.		
	Total Respondents (n)	% Very Important & Somewhat Important
Collegiate Experience*	1880	72.4%
Intercollegiate athletics (such as Football, Basketball, etc.).	1884	49.4%
On-Campus Social Events.	1882	63.1%
Student Clubs and Organizations.	1874	68.5%
Reputation of the Degree Programs.	1876	88.7%
Reputation of Florida A&M University.	1883	89.9%
Family Legacy.	1878	63.2%
Supportive campus environment.	1882	84.2%
Item 36 from the exit survey asked respondents – “How confident are you about your ability to find a job related to your major area of study after earning your degree from FAMU?” Results are summarized below.		
Employment		
I have already accepted a job offer	336	17.9%
Very confident	763	40.6%
Confident	397	21.1%
Somewhat confident	286	15.2%
Not confident at all	99	5.3%

Florida Agricultural and Mechanical University
Office of University Assessment

Item 33 from the exit survey asked respondents – “*Would you recommend Florida A&M University (FAMU) to others who may be interested in your field of study?*” Results are summarized below.

Likelihood of Recommending FAMU to Others		
Yes	1639	87.1%
No	243	12.9%

Note: () Represents the average number of students and their corresponding scores for topical area.*