

Florida Agricultural & Mechanical University Summary of 2016-2017 Exit Survey Results

Florida Agricultural and Mechanical University (FAMU) exit survey is designed to capture graduating students' perceptions of their collegiate experiences and future plans. The survey specifically seeks respondents' perceptions of their experiences as it relates to learning outcomes, student support services, facilities, availability of services, major field of study, among other items deemed important to the university. This report provides a summary of data collected for the 2016-2017 academic year. Over the course of this time period (**N=2,310**) students graduated from the university. Of this proportion, (**n=2,076**) students responded to the survey representing an overall response rate of **90%**. The data in the report represents a comprehensive summary of all items from the exit survey.

At the end of each academic year, the Office of University Assessment will prepare a descriptive summary of the exit survey results aggregated at the Institutional level and disaggregated by Colleges and Schools. It is our hope that you will use this information to inform the decision making process in your Division and ultimately to improve the overall student experience. Items in which average scores are $\leq 60\%$ are italicized in Table 1.

Table 1
Summary of Exit Survey Results for 2016-2017

| Select Items | FAMU Results | |
|------------------------------|--------------------------|--|
| | Total Respondents (n) | % Very Satisfied & Somewhat Satisfied |
| Student Support Services* | 2055 | 71.8% |
| Registration Process | 2058 | 84.3% |
| <i>Financial Aid Process</i> | 2053 | 49.4% |
| Grade Reporting Process | 2053 | 83.1% |
| Advising Process | 2055 | 70.3% |
| | | |
| Facilities* | 2051 | 82.3% |
| Classroom facilities | 2055 | 84.9% |
| Computing facilities | 2046 | 80.8% |
| Dining facilities | 2050 | 72.0% |
| Recreational facilities | 2052 | 80.7% |
| University bookstore | 2051 | 85.5% |
| University libraries | 2051 | 90.4% |
| Fitness/Exercise facilities | 2054 | 82.1% |

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| | Total Respondents (n) | % Very Satisfied & Somewhat Satisfied |
|--|--------------------------|--|
| Departments at FAMU* | 2046 | 67.9% |
| Campus Police | 2044 | 72.8% |
| <i>Office of Financial Aid</i> | 2051 | 51.7% |
| Office of Food Services | 2041 | 65.6% |
| <i>Housing Office</i> | 2044 | 56.5% |
| <i>Office of Parking Services</i> | 2052 | 47.1% |
| Registrar's Office | 2043 | 79.7% |
| Your major program's department office | 2042 | 80.4% |
| Library Services | 2048 | 89.6% |
| | | |
| Availability of Services* | 2047 | 71.4% |
| Availability of desired classes | 2052 | 78.3% |
| <i>Availability of parking</i> | 2048 | 34.6% |
| Size of classes | 2049 | 88.8% |
| Quality of the food served on campus | 2044 | 68.7% |
| <i>Student Government Association</i> | 2043 | 57.3% |
| Campus e-mail account | 2044 | 82.7% |
| Campus radio station | 2045 | 70.7% |
| The value of your FAMU degree | 2049 | 90.1% |
| | | |
| Educational Outcomes* | 2048 | 94.7% |
| Communication | 2047 | 95.4% |
| Critical Thinking | 2047 | 96.1% |
| Technology literacy | 2049 | 91.2% |
| Collaboration | 2045 | 95.4% |
| Ethical Values | 2048 | 94.5% |
| Life-long Learning | 2052 | 94.8% |
| Cultural Diversity | 2048 | 95.3% |

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| | Total Respondents (n) | % Strongly Agree & Somewhat Agree |
|---|--------------------------|--|
| Major Field of Study* | 2050 | 89.5% |
| I have obtained a sense of competence in my major field of study. | 2052 | 95.8% |
| I have acquired the ability to apply theoretical knowledge to a practical situation. | 2049 | 96.9% |
| I feel my major field of study was intellectually challenging. | 2049 | 93.9% |
| I feel my major field of study was easily done academically. | 2048 | 71.3% |
| Item 29 from the exit survey asked respondents – “Please indicate to what extent the following items were important in your decision to attend FAMU:” Results are summarized below. | | |
| | Total Respondents (n) | % Very Important & Somewhat Important |
| Collegiate Experience* | 2044 | 71.2% |
| <i>Intercollegiate athletics (such as Football, Basketball, etc.).</i> | 2048 | 47.3% |
| On-Campus Social Events | 2045 | 61.3% |
| Student Clubs and Org. | 2037 | 68.1% |
| Reputation of the Degree Programs. | 2043 | 89.9% |
| Reputation of Florida A&M University. | 2046 | 89.3% |
| Item 36 from the exit survey asked respondents – “How confident are you about your ability to find a job related to your major area of study after earning your degree from FAMU?” Results are summarized below. | | |
| Employment | | |
| <i>I have already accepted a job offer</i> | 367 | 17.9% |
| <i>Very confident</i> | 824 | 40.2% |
| <i>Confident</i> | 447 | 21.8% |
| <i>Somewhat confident</i> | 318 | 15.5% |
| <i>Not confident at all</i> | 95 | 4.6% |

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Item 33 from the exit survey asked respondents – “*Would you recommend Florida A&M University (FAMU) to others who may be interested in your field of study?*” Results are summarized below.

| Likelihood of Recommending FAMU to Others | | |
|---|------|-------|
| Yes | 1795 | 87.4% |
| No | 259 | 12.6% |

Note: () Represents the average number of students and their corresponding scores for topical area.*