General Information & Clinical Services

General Information

Who may be seen at the health center?

All enrolled FAMU students.

Students currently enrolled who have been assessed the health fee as part of the tuition and fees charged to students are eligible to use the Health Center. A portion of the health fee comes to the Health Center and enables the Health Center to offer many services for free or at rates significantly lower than the student would encounter at an off campus facility.

If I am not enrolled this semester can I be seen at the health center?

Students not enrolled for a single semester (e.g., summer term or the semester immediately following graduation) may be eligible for services upon payment of a health fee. This service is intended to facilitate continuity of care while a student is temporarily not enrolled or transitioning to a community provider.

How do I schedule an appointment?

Call Student Health Services at 850-599-3777. Arrive at least 15 minutes before your scheduled appointment time. Be sure to bring your FAMU ID and your health insurance information with you to every appointment in the Health Center.

Where is the health center and when is it open?

Location and Hours:

Foote-Hilyer Administration Building, 1st Floor
Monday – Thursday from 8:00 a.m. – 4:30 p.m.
Friday from 10:00 a.m. – 4:30 p.m.

Closed weekends and university holidays

Phone: 850-599-3777
Fax: 850-412-5643

What if a student has a medical emergency?

Call 911 or go directly to the nearest hospital emergency room.
What services does the health center offer?

Services available include

- Immunizations
- Acute Injury and Illness
- Chronic Disease Management (Diabetes, Asthma, Hypertension)
- STD & HIV Testing
- Family Planning
- Well Woman Examinations
- General Physical Exams
- Athletic Physicals
- Allergy Shots
- Health Education

Will my parents know why I visited Student Health Services?

No. We would only share information with someone else with written consent from the student. Exceptions of this according to law include, expected child abuse, harm to self, or someone else.

I signed the FERPA. Can I receive information on my student?

The FERPA does not have anything to do with your student’s visit to the health center. FERPA regards your student’s academics. According to HIPPA, we need written and signed consent from your student allowing us to share information with anyone.

Can a spouse or dependent of enrolled students receive treatment at Student Health Services?

No. However, if you have purchased the student health insurance plan, your spouse or dependent can receive treatment at other health care facilities. Only enrolled students may receive treatment at Student Health Services.

If I live on campus and I am sick or injured, so that I need help getting to the Health Center, can SHS personnel transport me? If not, what am I to do?

Student Health Services staff members are not permitted to transport students to or from the Health Center.

a. If you are so sick or injured that an ambulance is required, call 911 for an ambulance to take you to one of the two local hospital emergency rooms.

b. See if another student or friend can bring you to the Health Center. You may also talk to your Resident Advisor/Director for assistance.
What should I do for after-hours care?

For urgent medical problems students are encouraged to seek treatment at a community walk-in clinic or urgent care center. The following are local health care facilities in the Tallahassee area.

Patient’s First Apalachee Parkway
1160 Apalachee Pkwy
850-878-8843
Hours: Monday – Friday 8:00 a.m. – 5:00 p.m

Tallahassee Memorial Hospital

- Urgent Care
  1541 Medical Drive
  850-431-4194
  10 a.m. to 10 p.m. seven days a week

- Emergency Room
  1300 Miccosukee Road
  850-431-4194

- Emergency Room
  1260 Metropolitan Blvd.
  850-422-5413

Capital Regional Medical Center

- Express Emergency Room
  1910 Hillbrooke Trail #2
  850-878-2637
  Hours: Monday – Friday 8:00 a.m. – 5:00 p.m.

- Emergency Room
  2626 Capital Medical Center
  850-325-5000
Clinical Services

**What types of clinicians do you have?**

We have Medical Doctors (MDs), Advanced Registered Nurse Practitioners (ARNPs), and Certified Medical Assistants (CMAs) who enjoy working specifically with the college population. We also have a board certified psychiatrist.

**Are all services at the Student Health Services (SHS) free when you pay the health fee?**

No. The student health fee allows students unlimited visits to the clinic with no office visit charges; however, charges may be incurred with labs, medical supplies or procedures.

**Is there a charge for the office visit?**

The student health fee entitles students to access services for illness and injury with no charge for an office visit.

**What services will I be charged for?**

Charges for services not covered by the student health fee include labs, x-rays, EKGs, medications, immunizations, procedures, and medical supplies. The prices are discounted and are at a lower cost than most community providers. Charges for services not covered by the University sponsored insurance will be placed on the student’s financial account within 2 weeks after treatment. Charges must be paid prior to registration for the following semester. No students should delay seeking treatment because of inability to pay for services.

At times a student may be referred to a community provider or hospital for consultation and/or specialized services. Students are responsible for all charges from community providers/facilities they are referred to and for emergency transport if needed.

**Does the health center have a pharmacy?**

Yes. Our pharmacy is located next to the immunization office.

**Can the Allergy Clinic store serum for students?**

Yes we can store the serum and give the injections based on outside physician’s orders. We do not perform any allergy testing in the health center, but there are allergists located in the Tallahassee area.

**How much is my test or medication?**

Depending on which test you are administered and which medication you are prescribed, the price will vary. You may call or visit our pharmacy for a price on medications.
Can I get oral contraceptives (birth control pills)?

Yes, our pharmacy stocks a variety of oral contraceptives. We also offer the Depo-Provera injection.

Will I receive my lab (STD, women wellness exams, etc) results the same day?

We administer urine and pregnancy tests which provide results the same day. However, other lab tests are sent out to a reference lab in which we receive results electronically within 24-72 hours. There are some tests that may take longer.

Will I be notified if my test results are in?

When you meet with your clinician, they will let you know if you need to call or come back in for your results.

Does Student Health Services administer STD/STI testing?

Yes we test for sexually transmitted diseases and infections.

How much does it cost for HIV testing? When will I know my results?

We provide free Rapid HIV testing. Results are available within 20-30 minutes.

How often should I be tested for HIV?

If you are sexually active, you should be tested for HIV every 3-6 months.