Frequently Asked Questions

What are the Library hours?

The hours for Coleman Library and the branch libraries are available on the libraries homepage at www.famu.edu/libraries.

How do I activate my Rattler Card for Off Campus Access or library check out?

You may bring your card to Coleman Library, Circulation desk or any branch library (Architecture, Journalism, or Science Research) for activation. Distance Learners may contact us via AskaLibrarian or contact the Access Services Librarian at (850) 599-3376.

Can I renew books online?

Yes. Borrowers may view and renew items that are currently checked out. Go to the online catalog, click on your account to view your account options within the Library Catalog. (If you have not already signed-in, you will be prompted to do so.) Then click on the Loans link to see a list of all the items you currently have checked out along with their due dates.

How do access databases and e-journals from Off Campus?

To access full text articles from off campus; select Libraries from the FAMU homepage. Select Off Campus Access from the Libraries homepage. In order to access these electronic resources from outside of the library you must be authenticated as a valid user. Please enter your activated library card number as authentication.

What is a Refereed Journal?

A referred source is one in which information is published only after it's been reviewed by several other experts in that subject area. Peer review insures that the research described in a journal article is authoritative and of high quality. To find out if a periodical is refereed, check the online version of Ulrich’s International Periodical Directory, do a title search for the journal and look for a refereed symbol.

How can I get an e-mail account?

FAMU offers free e-mail accounts to all students, faculty and staff. For your account, go to www.famu.edu, click on FAMmail, then click initialize your FAMU web-based e-mail. Follow the on-screen instructions.