The Mission of the Florida A&M University Libraries is to provide a user centered information environment that supports inspirational teaching, exemplary research, meaningful service, and life long learning to the local and global university academic community.

### Crafting the Future at the Libraries

"He who fails to plan, plans to fail", is the proverbial wisdom of an unidentified author. Not only do cultures across the world embrace this proverb's wisdom, but organizations across the world as well. The University Libraries don’t plan to fail! Planning and assessment have been and remain key components of operation for the libraries; and largely finds expression in the Libraries’ strategic plan. The last library strategic plan projected five years forward and expired June 2010. Well before that time, the Libraries were already visioning and thinking about the library and information services and resources that should support the FAMU community over the next ten years; 2010 – 2020.

March 9, 2010, Director of Libraries, Lauren B. Sapp invited Beverly Barrington, representing the FAMU Strategic Planning Committee, to meet with the general staff and formally kick off planning activities. Barrington stressed that the resulted in visioning being funneled to the Libraries’ Assessment Committee as a foundation for drafting the Plan. Through a very intensive and iterative process, the strategic plan was drafted and via the Director forwarded to the office of the Provost.

The strategic targets over the next 10 years simply stated, are to 1) assist the University in creating a 21st century learning environment; 2) increase access to resources and services; 3) enhance student retention; 4) continue to prize customer service; and 5) enhance internal and external communications. The strategic plan draft entitled 2020 Vision with Courage, can be viewed in its entirety on the Libraries website at:


Ruth M. Swan
Associate Director of Libraries
Presenting...

Jeannette R. Cox
University Librarian and Assistant Director for Public and Information Services

The Assistant Director for Public and Information Services serves under the direction of the Associate Director of Libraries. This position manages all public and information service functions for the main and branch libraries including reference, access services, government documents, periodicals, and special collections services. This position also has management of the library web page, distance learning services, and Information Literacy.

We were pleased to invite Cox to serve in this capacity. The advertisement for this position was publicized widely and over a duration of over six months. The qualifications and experiences that Cox brings to the position of Assistant Director were unparalleled among peer applicants.

Her education includes a BS degree in Government from Florida State University, an MS degree in Library Science from Florida State University, and six hours of Legal Research and Legal Writing. USPS employees might be personally encouraged to know that Cox started her library career as Library Technical Assistant II. Since then, she has provided at least 28 years of experience as a librarian. Service to Florida State University included Assistant Librarian, Documents Department; Head Librarian, Circulation Department; and Associate Director of Strozier Library and its branches. Since coming on board September 2003 at Florida A&M University, Cox has served with distinction as Government Documents Librarian, and also, since July 2008 has provided valued leadership in her role as Head of Reference Services.

Cox is recognized as a leader in the field of librarianship, and recently shared her expertise at the 2009 Spring Federal Depository Library Council Meeting and the Georgia Conference on Information Literacy. She has been active on the local, state, and national level over her career, often being called away from FSU according to her previous director, to assist with bilingual meetings for dignitaries. Ms. Cox comes to her current position very highly recommended.

Ruth M. Swan
Associate Director of Libraries

A focal point of the University Libraries is to adapt to the ways users access information, and one way to do this is to have a presence on Facebook and Twitter.

The Libraries use Facebook and Twitter to make a variety of announcements. From a newly acquired collection of poems, to an introduction to biological chemistry or a critical look at modern life, the Libraries publish a sample of what is on the New Books Shelf. Additionally, some of the Libraries’ posts are designed to entertain, such as announcing late night talk show host Jimmy Kimmel’s “National Un-Friend Day” campaign; or to inform, as explaining what happens to an email message after pressing the “send” button.

The posts cover a wide range of themes, but the Libraries underscore the relevance of its resources to coursework, current events, and campus activities. For instance, homecoming 2010, the Student Government Association (SGA) served barbecue. The Libraries linked the SGA event to a book in the general collection on cooking techniques. The Department of Social Sciences held a forum on bullying and the Libraries posted a link to a relevant article on bullying that was published in the “premium” section of the Chronicle of Higher Education; made accessible to the FAMU community through the Libraries’ many subscriptions.

October 2010, the University Libraries had 421 “Likes” on its Facebook page. Since then there are more than 600. In the future the Libraries plan to post “how-to” videos on using scholarly resources; and explore the possibility of using Quick Response (QR) codes. Click to “Like” the libraries here:


http://twitter.com/FAMULibraries
Retired Professor Donates Personal Collection to Architecture Library

The Florida A&M University Libraries are the recipients of the private collection of over 450 landscape architecture books from retired professor Richard Rome. Professor Rome is the former director of the Landscape Architecture Program in the School of Architecture at Florida A&M University. Also included in this gift are periodicals, working papers, and landscape architecture master theses. Always a strong supporter of libraries, Professor Rome has been instrumental in helping to build the collection of landscape architecture resources in the Architecture Library by soliciting book donations. Three such donations were previously made by landscape architects Ted Baker, Phillip E. DeTurk and Les Liman. Faculty, students, practitioners and other library supporters have made similar gifts to the library. One such notable gift is the art and architecture monographs received from the family of the Late Dr. Lawrence Lawic, a former history professor, at the School of Architecture.

It was fitting that upon his retirement, Professor Rome joined his colleagues by giving this collection to the library. Included in this generous donation are rare books, including first editions, and many out of print publications. Notable book titles include: Lowell, Guy, ed. *American Gardens*, c1902; Nichols, Rose S. *English Pleasure Gardens*, c1902; Blomfield, Reginald and F. Indigo Thomas. *The Formal Garden in England*, c1892; Latham, Charles. *The Gardens of Italy*, c1905; Green, David. *Gardener to Queen Anne: Henry Wise (1653-1738) and the Formal Garden*, c1956; Dobson, Austin. *Horace Walpole: A Memoir*, c1890; Eaton, Leonard K. *Landscape Artist in America: The Life and Works of Jens Jensen*, c1964; Villiers-Stuart, C. M. *Spanish Gardens*, c1939; *The White City (as it was)*, The White City Art Company; c1894.

While book donations are the most common form of giving to the University Libraries, it is not the only form of giving available. Many giving opportunities exist for those interested in making a donation to the Libraries and to the University. Individuals, groups, organizations and corporations may do so by contacting the Florida A&M University Foundation and the Office of University Relations. Information on the FAMU Libraries Endowed Gifts Program can be found at: http://www.famu.edu/index.cfm?GiveToFAMU&GivingOpportunities.

Jeneice Smith
Architecture Librarian

Friends of the Libraries Donate Foster Book

The Friends of the Florida A&M University Libraries donated six copies of *The Man Behind the Baton* by the late Dr. William Patrick Foster, creator of the world renowned FAMU Marching “100” Band.

Mr. Harold Byrd, a member of the Friends of FAMU Libraries, states, “The Man Behind the Baton provides an inside look at high points in the life of William Patrick Foster.” It focuses on Foster’s personal views of many events in his life and gives us an opportunity to go behind the scenes of numerous situations that he faced throughout his career. Dr. Foster reflects on the life that made him known as “The Maestro, The Legend, and The Law.” Copies of this book can be found in Special Collections, the Architecture Library, the Science Research Center Library, and the Journalism & Graphic Communication Resources Center. The call number is ML402 .F677 2001.

Priscilla Henry
Access Services Librarian

SJGC Resources Center Receives Monetary Gift

The School of Journalism and Graphic Communication Resources Center is the recipient of a $500 gift for the purchase of books from Robert M. Ruggles, SJGC Professor Emeritus and founding dean. Ruggles recently received the Lionel C. Barrow, Jr. Award for Distinguished Achievement in Diversity Research and Education at the 2010 Association for Education in Journalism and Mass Communication Denver Conference. The award included a $500.00 stipend, which Ruggles donated to the SJGC Resources Center through the FAMU Foundation. The gift will be used to purchase the recipient of a $500 gift for the purchase of books from Robert M. Ruggles, SJGC Professor Emeritus and founding dean. Ruggles recently received the Lionel C. Barrow, Jr. Award for Distinguished Achievement in Diversity Research and Education at the 2010 Association for Education in Journalism and Mass Communication Denver Conference. The award included a $500.00 stipend, which Ruggles donated to the SJGC Resources Center through the FAMU Foundation. The gift will be used to purchase more books for SJGC Resources Center.

Robert M. Ruggles

Gloria T. Woody
Journalism Librarian
The Information Literacy Program is laying the foundation for lifelong learning. A team of Librarians teach classes each semester covering an array of disciplines. From Allied Health and Business to Sociology and Theater, the Libraries are helping students develop the skills necessary to explore their fields of interest and the world around them.

One class that received particular attention during the fall semester is ENC 1101, Freshmen Communicative Skills I. Since this is a required class for all incoming freshmen, the Librarians have worked diligently to collaborate with the Department of English and its faculty. By integrating information literacy instruction into a curriculum it becomes a win-win situation for both the students and faculty.

Many incoming freshmen have never used a library catalog or navigated a library’s resources. A large majority of incoming freshmen have never used an online article database such as the ones provided by ProQuest, Gale, or Wilson. Through information literacy instruction students learn how to effectively use library resources and learn how to evaluate information more critically so that they may be encouraged to seek a higher quality of information. In the end, both students and faculty benefit from a higher quality end product.

Of the 163 information literacy sessions the Libraries conducted for the fall 2010 semester, 99 were ENC 1101 classes. The Libraries estimate that approximately 1,000 incoming freshmen were helped by providing them with the intellectual tools needed to build the foundations of knowledge required during their matriculation at FAMU and beyond.

The Libraries can provide instruction during any scheduled class time day or night regardless of the class size. Most classes are taught in Coleman Library’s instruction classroom to allow students an interactive experience, however classes are also taught within the scheduled classroom location. For instance, fall 2010 semester, classes were taught at the Schools of Journalism and Graphic Communication, Business and Industry, Nursing, and Allied Health in addition to the several taught in the new smart classrooms of Tucker Hall.

Faculty may schedule an information literacy session or obtain more information by emailing tiger.swan@famu.edu or by calling (850) 599-3193 to speak with Tiger Swan. Additionally, any reference librarian can be reached for assistance at (850) 599-3330.

Tiger Swan
Information Literacy Coordinator
The University Libraries' current print management system was installed in Coleman Library, Science Research Center Library, and the Architecture Library in October 2010, and in the Journalism Library in February 2011. Services features include:

- copy and/or print
- access to color and black and white printing and copying
- choice of document type – letter, legal, 11x17, duplex
- Rattler ID card virtual accounts
- Document service email
- Options to receive prints at any library location

Management of accounts

M. Jean Adams
Systems Librarian

Libraries resources and services
@famulibraries.edu

New Services from Interlibrary Loan (ILL)

Two new services have been instituted to help speed requested items to users. Already in operation is RapidILL, which is used to obtain articles electronically. RapidILL is a nationwide consortium of academic libraries that promises to provide quick turnaround for requested articles with no charge to the customer. Each participating library must fill requests within 24 hours.

The customer places his/her article request through the ILLIAD request form on the libraries website (www.famu.edu/library). If the request is complete and contains the ISSN number of the journal, it automatically routes to RapidILL. If the request is incomplete or unclear, ILL staff can tweak it and submit it to RapidILL manually. While the actual turnaround time depends on which of the string of lenders is able to fill the request, the average turnaround for the FAMU Libraries thus far has been about 18 hours.

Launched in early spring 2011, Uborrow is a system for unmediated borrowing within the State University Library System. When operational, the library catalogs of each state university will feature the Uborrow logo next to books in the catalog. A student or faculty member logged in at his/her institution will be able to request a book owned by another university by merely clicking on the Uborrow logo. The request goes directly to the university that owns the item, to be shipped within 24 hours. If the item is checked out or otherwise unavailable, the request passes to the next library that owns the item. If no Florida university can supply the item, the request automatically goes on to the traditional ILLIAD system to be handled. Both systems will result in faster results for interlibrary loan customers. This service is currently soft launched and can be accessed via the library catalog: www.famu.edu/library.

Elaine McCreary
Interlibrary Loan Librarian

Print and Copy Services

Computer station for creating accounts and adding value to Rattler Cards

New print and copy station in Coleman Library and branch libraries

Print/Copy Costs

Black & White per page:
Letter and legal $0.10
Duplex (2 sided) $0.15
11x17 $0.25
11x17 duplex $0.35

Color per page:
Letter and legal $0.30
Duplex (2 sided) $0.45
11x17 $0.75
11x17 duplex $1.00
New Databases 2010-2011

These databases may be accessed through the Database A-Z list from the Libraries’ web site: www.famu.edu/library.

Black Drama
This database contains approximately 1,462 plays by 233 playwrights, together with information on related productions, theaters, production companies, and more. It also includes selected playbills, production photographs and other ephemera related to the plays.

Black Thought and Culture
Black Thought and Culture contains 1,297 sources with 1,098 authors, covering the non-fiction published works of leading African Americans. Some complete published non-fiction works are included, as well as interviews, journal articles, speeches, essays, pamphlets, letters and other fugitive material.

Black Women Writers
This database covers the many voices of women from Africa and the African Diaspora. Offering fiction, poetry, and essays from three continents, the database currently features over 106,234 pages.

Communications Abstracts
Containing over 244,000 records, Communication Abstracts covers major journals in communication, mass media, and other closely-related fields of study.

Dance in Video
This database contains 500 hours of dance productions and documentaries by performers and companies of the 20th century. The selections cover ballet, tap, jazz, contemporary, experimental, and improvisational dance, as well as pioneers of modern concert dance.

Early American Newspapers
America's Historical Newspapers provides access to newspaper articles from early American newspapers from 1690-1922, covering events from the early colonial period to the roaring twenties.

Theatre in Video
This database contains more than 250 performances of leading plays, together with more than 100 film documentaries, online in streaming video, representing hundreds of playwrights, actors and directors.

FDRC Digital Collections

The FAMU Digital Resource Center now includes three hundred issues of The Famuan from 1959 through 2000. The FDRC also has digitized copies of the 1965-1967, 1969, 1973, and 1975 Rattler yearbooks. The print volumes for these years are located in Coleman Library, Special Collections.


The digitization project of Journey magazine, for the years of 1984 to spring 2010 have been added to the FDRC collection. This collection consists of 64 issues. Journey, is the award winning student magazine published by the FAMU School of Journalism & Graphic Communication. This spring, at the Society of Professional Journalists (SPJ) Region 3 Conference, Journey won first place honors for “Best Student Magazine” and “Best Affiliated Website" (http://journeymagonline.com) for four-year colleges and universities.
The University Libraries now offer e-books for checkout on Nooks, Sony Readers, and iPods to currently enrolled students and employees of Florida A&M University.

- 99 E-Books downloaded
  - 42 Fiction
  - 57 Non-Fiction
- Reader circulates for 3 weeks

SAMPLE LISTING OF BOOKS FEATURED ON E-READERS:

- **FICTION**
  - *Age Conjure Woman* by Charles W. Chesnutt
  - *David Copperfield v. 1 & v.2* by Charles Dickens
  - *For Richer, For Poorer* by Harold Hunter Armstrong
  - *Inferno* by Dante Alighieri, James Romanes Sibbald
  - *Poker!* by Zora Neale Hurston
  - *Pride and Prejudice* by Jane Austen
  - *Story of Doctor Dolittle* by Hugh Lofting
  - *Three Plays* by Zora Neale Hurston
  - *Secret Garden* by Frances Hodgson Burnett
  - *Selected Short Stories* by Guy De Maupassant
  - *Wind in the Willows* by Kenneth Grahame

- **NON-FICTION**
  - *Bible, the Koran, and the Talmud* by Dr. G. Weil
  - *Biography of a Slave* by Charles Thompson
  - *Biography of an ex-colored man* by James Weldon Johnson
  - *Chicago Poems* by Carl Sandburg
  - *Collected Articles of Frederick Douglas* by Frederick Douglass
  - *Fifty years & Other Poems* by James Weldon Johnson
  - *Frederick Douglass* by Charles W. Chesnutt
  - *Incidents in the Life of a Slave Girl* by Harriet Ann Jacobs
  - *Memoirs and Poems of Phillis Wheatley: a Native African and Slave* by Phillis Wheatley, Margaretta Matilda Odell
  - *Negro in our History* by Carter Godwin Woodson

For more information visit the Information Commons Desk in Coleman Library, or call (850) 599-3330

Makhicia Brooks, senior political science major is an avid user of the e-reader lending program. She states, “The pre-loaded choices provided a great variety. It is also easy to find e-books, many of them free, to add to the e-reader collection. E-readers are a great way to take an entire library with you.”
Retirement of Carolyn Elkins

After 23 years of service to the Florida A&M University Libraries, Carolyn Burns-Elkins’ retired September 2010. Burns-Elkins experience as a librarian is one that is multifaceted. Her experience encompasses diverse library settings including academic, public and school libraries.

Her college experience began in 1973 at Florida A&M University where she obtained her Bachelor of Science degree in Library Media Specialization. In 1979 she obtained her Master of Science in Library Science from North Carolina Central University in Durham, NC.

Burns-Elkins’ library career began in 1973. From 1973-1984 she served as a branch librarian for the College of Education at Florida A&M University. This position entailed managing and organizing curriculum resources, selecting, and recommending appropriate library resources to support the professional collection and teacher preparation collection. From 1984 to 1985, Burns-Elkins served as a library media specialist at Altha High School. From 1986 to 1989 she served the Florida State Department of Transportation (DOT) as a librarian. From 1989-2000 she served as children’s librarian at Leroy Collins Leon County Public Library.

In 2000 and 2001, she worked in Tampa at Pinellas County Public Library as a branch library manager. After working in various settings, Burns-Elkins returned home to Florida A&M University in 2001 to academic libraries. From 2001 to 2010 Burns-Elkins served as an assistant university librarian. She is wished a very happy retirement!

Khalilah Y. Hayes
Instructor Librarian

Gladys Clark Retires

Gladys Clark, Senior Library Technical Assistant, retired from the university on June 30, 2010, after twenty years of service. Clark’s career with FAMU started in 1990 at the School of Business and Industry (SBI) Library, as a library clerk under the former dean, Dr. Sylvia Mobley. Clark was relocated to the Pharmacy Library in the College of Pharmacy & Pharmaceutical Sciences when the SBI Library closed six years later. She was hired by the late Dr. Nicolas Gaymon, the former Director of FAMU Libraries, in 1997 as a Library Technical Assistant in the Coleman Library cataloging department where she served until her retirement.

Clark said this about the late Dr. Gaymon, “He gave me the chance to work at Florida A&M and I have really enjoyed it. He recommended me to Dr. Mobley, and I was hired in 1990.” Ms. Clark plans to go fishing with her four granddaughters after her retirement. She is a proud member of Bethel African Methodist Episcopal Church. Well wishes are extended to the retiree!

DaVinci Metcalf
Reference Librarian

Photos by Gloria Woody