

2.2.2 Effectiveness of advisement structure

Accomplishments to Date:

The Division of Academic Affairs appointed an interim to serve as the director of the Undergraduate Student Success Center (USSC). Plans are to do a national search for a director. The Division is in the process of developing a Student Success Plan to enhance the campus advisement structure.

Structurally, the following changing have been made within the FAMU USSC:

A hybrid advisement system has been employed. Advisors are embedded into every academic unit, with academic directors or coordinators serving as their site supervisors. There will continue to be a central office that houses USSC administration.

Excerpts from the Student Success Plan Proposed Initiatives (Draft)

- 1) **Advisement Model:** An intrusive academic advisor model will be utilized to engage and direct students to achieve their academic goals and career development. Students will become fully aware of their academic maps via iRattler, and will be issued hardcopies of these maps so they can view all courses needed for completion of their intended majors.
- 2) **Technology:** iRattler (PeopleSoft Student Information System) will also provide prerequisite requirements and minimum grade point averages specifically for the limited access programs and STEM curriculum.
- 3) **Tutorial Services:** A 24-hours Tutorial service has been implemented to provide additional instruction. Two modes of services have been incorporated a) face to face tutorial (8 AM to 10 PM Monday through Thursdays and 8 AM to 6 PM Friday), and b) online tutorial (10 PM to 7:59 AM Monday through Thursday, 6 PM Friday through 8 AM Sunday). FAMU has situated four learning labs around campus, three of which cater to writing, math, and the sciences.
- 4) **Supplemental instruction:** Supplemental instruction for key academic disciplines including math, biology, chemistry, physics, and computer science will be available for all students as a compliment to college level courses. All students are encouraged to utilize the services of supplemental instruction to reach their full potential academically and socially.
- 5) **Early Alert System:** An early alert system is currently being utilized this summer through Blackboard Learn. Students, who received an exam grade of 73 or lower will be notified by their academic advisors to seek consultation and intervention assistance through scheduled appointments with the tutorial services 2-8 hrs/week.

- 6) **Other Service Offerings:** Other services that are provided include the First and Second Year Experiences (Peer Mentoring), Living Learning Communities, Access Summer Bridge Program, SLS 1101 and other related courses, Developmental Studies Program, Debt Reduction Program, and Transfer Student Services.

The USSC will focus on:

- a. Enhancing academic advising training and resources
- b. Enhancing coordination with colleges/schools
- c. Using intrusive advising methods
- d. Using predictive analytics to direct at risk students
- e. Maintaining awareness of campus learning centers workshops, hours and locations
- f. Maintaining collegial relationship with academic unit through attendance at departmental meetings, committee involvement, etc. in an effort to increase awareness of academic unit resources.