

## *March 27, 2020 Update*

### *Announcement on Housing and Meal Plan Refunds and Moving Out Procedures*

FAMU's highest priority is the health and safety of our community. As the COVID-19 crisis rapidly evolves, and in accordance with guidance from local, state and federal officials, we have important and timely new instructions to share with our on-campus residents. We deeply appreciate your continued patience, cooperation and understanding as we work together to protect our campus and the surrounding community.

We have developed the following plan to credit housing and meal plan charges and complete a safe and orderly move out for those students who are able to do so. As always, we will work with any residential student who does not have another suitable option for housing so that the resident can remain in campus housing.

The refunds will initially appear as credits on your iRattler account. If you have an outstanding balance, it will offset amounts owed to the University and any remaining credits will generate a refund.

In order for the plan to work smoothly, we divided residential students into two categories: (1) those who are physically present on campus at this time and (2) those who are not physically present on campus at this time. Please see the category below that describes your situation for specific instructions.