Florida Agricultural and Mechanical University
Board of Trustees

Governance Committee Meeting
August 16, 2019
8:30 a.m.
The Westin Tampa Waterside
725 S. Harbour Island Boulevard
Tampa, Florida

Committee Members: Harold Mills, Chair
Kimberly Moore, Rochard Moricette, Belvin Perry, Nicole Washington

AGENDA

I. Call to Order
   Trustee Mills

II. Roll Call
   Linda Barge-Miles

ACTION ITEMS

III. 2019/2020 Presidential Goals
     Trustee Mills

IV. 2018/2019 Presidential Evaluation
     Trustee Mills

V. 2018/2019 BOT Self-Assessment
   Trustee Mills

VI. Adjournment
Florida Agricultural and Mechanical University
Board of Trustees
ACTION ITEM

Governance Committee
Date: Friday, August 16, 2019
Agenda Item: 3

Item Origination and Authorization
Policy _____ Award of Bid _____
Resolution _____ Contract _____
Budget Amendment _____ Change Order _____
Grant _____ Other _____

Action of Board
Approved _____ Approved w/ Conditions _____
Disapproved _____ Continued _____ Withdrawn _____

Subject: President Robinson’s 2019/2020 Goals

Rationale: Pursuant to Section 5.1 of President Robinson’s employment agreement, the Board or a Committee thereof and Dr. Robinson shall agree upon finalized goals and objectives for the succeeding 12 month period.

Recommendation: It is recommended that the Board of Trustees approve the mutually agreed upon goals for President Robinson for the 2019/2020 period.
President’s Annual Goals for 2019-20 (DRAFT)

Goal 1: Achieve an overall score on the metrics evaluated under the Performance Based Funding Model of at least 71 points.

Goal 2: Increase the University’s four-year graduation rate from 22.5% to 30%.

Goal 3: Achieve first-time licensure pass rates that meet or exceed state or national benchmarks in Law (Goal: >80%), Nursing (>85%), Pharmacy (>85%) and Physical Therapy (>78%).

Goal 4: Increase annual giving by 5% and continue plans to launch a capital campaign.

Goal 5: Implement the University’s comprehensive service excellence plan to improve customer service in key administrative units, inclusive of the following:
  - Deliver training for development of service excellence standards for each Critical Point of Contact (CPOC)
  - Create service excellence standards for each CPOC
  - Develop service assessment tools to monitor progress
  - Establish service excellence program to develop, implement, and monitor service excellence
  - Initiate preliminary benchmarking for the development of recognition program

Increase the percent of graduates reporting they are “Very Satisfied/Somewhat Satisfied” with services in key administrative units on the Exit Survey:

<table>
<thead>
<tr>
<th>Unit</th>
<th>2018-19</th>
<th>2019-20 Goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advising Process</td>
<td>67%</td>
<td>70%</td>
</tr>
<tr>
<td>Office of Parking Services</td>
<td>46%</td>
<td>60%</td>
</tr>
<tr>
<td>Office of Financial Aid</td>
<td>54%</td>
<td>65%</td>
</tr>
<tr>
<td>Registrar’s Office</td>
<td>79%</td>
<td>80%</td>
</tr>
<tr>
<td>Housing Office</td>
<td>57%</td>
<td>60%</td>
</tr>
</tbody>
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Goal 6: Increase enrollment of FCS AA transfer students from 886 to 975.

Goal 7: Increase total R&D expenditures by 1%.

Goal 8: Ensure completion of CASS and residence hall on time and within budget

Goal 9: Strengthen the University’s financial health by achieving or exceeding a minimum debt coverage ratio ≥ 1.0.
Subject: President Robinson’s 2018/2019 Evaluation

Rationale: Pursuant to President Robinson’s employment agreement, the Board shall evaluate his performance based on the achievement of his mutually agreed upon specified goals and objectives and such other criteria as the Board deems appropriate.

Recommendation: It is recommended that the Board of Trustees approve its 2018/2019 evaluation of President Robinson.
Subject: Board of Trustees 2018/2019 Self-Assessment

Rationale: In accordance with the Board of Trustees’ Governance Committee Charter, the Board will evaluate its own performance annually. Additionally, the Southern Association of Colleges and School Commission on Colleges, Principles of Accreditation, Standard 4.2.g requires governing boards to regularly evaluate their responsibilities and expectations."

Recommendation: It is recommended that the Board of Trustees accept its 2018/2019 Self-Assessment Report.